

Figure 13.3**Three Approaches to Evaluation****Key Assumptions
Check****Cross-Impact
Matrix****Indicators
Validator™**

Survey analysts to determine when, how often, and why they use the technique—or problems encountered—and the benefits they gained from using it.

Compare the quality of reports that use the technique with those that have not employed the technique in similar circumstances.

Test whether an analyst can challenge his/her own assumptions.

Compare individual with group efforts that use the technique.

Apply the technique to published indicators to see how many are validated.

Interview analysts after they have used the technique to identify lessons learned.

Interview customers to determine if they believe use of the technique added value to the assessment.